



Pinellas Pool Pro's Terms of Services

Service Schedule: Weekly. We reserve the right to shift service days due to inclement weather or circumstances beyond our control. If a hurricane, tropical storm or any other catastrophic acts of God occur on your cleaning day, we reserve the right to cancel the day and the schedule resets to the following week. No adjustments to monthly service fee will occur in the event your day must be skipped.

If the pool does not need vacuuming, We reserve the right to bypass vacuuming on that day with no change to agreed upon service amount. If pool balance gets out of control from any of the following: large bather load, urine, feces, animals, adding chemicals without our knowledge or misuse there will be an extra charge for chemicals to restore pool/hot tub such as but not limited to: shock, algacide, stain remover, metal remover, phosphate remover and stabilizer. The extra charge will need to be paid before the next pay period. We will provide you with an invoice for your records. All billing is done in advance for any service or repair.

We observe, and service will not be provided on the following holidays: Independence Day, Labor Day, Memorial Day, Thanksgiving Day and the day after, December 24th through December 26th and New Year's Day. Special arrangements may be possible if holiday falls on your service day for a fee. We also reserve the right to one weeks vacation per calendar year with no adjustments to the agreed upon monthly service amount. Should there be an emergency and you need us to come out on a day that is not your service day, we charge \$150 which will need to be paid upon our arrival.

If this contract is to be terminated for any reason, a dated, written notice of 30 days is to be sent to *Pinellas Pool Pros LLC 5000 Miramar Dr. # 5208 St. Petersburg, FL 33708*